

ULTRA-VIOLET SYSTEMS

SEDIMENT FILTERS

SUBMERSIBLE PUMPS

WATER SOFTENERS

TANKS

REVERSE OSMOSIS

pH FEEDERS

Are You “Well Protected”?

JET PUMPS

CASING EXTENSIONS

CONVERSIONS

CHLORINATION

WELL SEALS

OFFSET REPLACEMENT

SUBMERSIBLE PUMPS

HUNGERFORDS Pump Service

“Well Protected”

Service Contract

Your best defense against costly repairs and the inconvenience of water outages is a properly maintained well water system. Your water system consists of many components that can deteriorate with age. Failure of one small component could lead to damage or even premature failure of the expensive well pump - an item that could cost over \$2000 to replace. Your best defense to avoid these high costs - service performed by one of our repair professionals. And now, with a choice of our two affordable Annual Service Contracts, **BASIC** or **PREMIUM**, our motto of providing “Water without Worry™” has become even easier for you to achieve. For your peace of mind and to minimize the high cost of repairs, we have tailored these service contracts to meet the needs of cost conscientious homeowners.

Standard Features

Included in both the **BASIC** and **PREMIUM** Service Contracts

- **Annual Preventive Maintenance (PM)** of your water system performed at a mutually convenient time during normal working hours. **PM** includes....
 - Water analysis for iron, pH and hardness
 - Check air to bladder tank
 - Flush bottom of tank
 - Check operation of pressure switch & clean
 - Check operation of pressure gauge
 - Check integrity of motor and windings
 - Check system for leaks
 - Adjust timers on filters
 - Full written report of findings
- **Routine Service Calls** for non-emergencies during normal working hours, consisting of travel time and up to 1/2 hour on the job, at no extra charge
- **Emergency Service Calls** - 24 hour emergency call system for reporting problems. All calls responded to. (**Premium Plan**) Onsite response between the hours of 4:30 pm and 12 am, consisting of travel time and up to 1/2 hour on job, no extra charge.

Note: Previously purchased equipment from Hungerfords Pump Services will continue to be covered under the standard warranty conditions.

Basic Plan

The **Basic Plan** is the economical plan for continued assurance against unforeseen and expensive repairs. You will receive all of the Hungerfords Pump Service **Standard Features** (annual PM service, plus routine service calls) along with repair or replacement (parts and labor) for the following critical components should they fail. Remember, replacement of just one or more of these items could well exceed the cost of the service plan.

- Pump control box
- Pressure switch
- Pressure gauge
- Tank check valve
- Pressure relief valve
- Tank drain valve
- Tank snifter valve
- Tank float
- Jet pump pressure reducing valve
- Tank tee
- Shut-off valve

NOTE: Items **not** covered by the Plans include:

- Quantity or quality of water from well
- Excavation and/or landscaping • Pressure Tank
- **Water treatment equipment service**
- Pipe • Wire
- Well pumps and/or motors • Well structure failure

Additional Services Available

Annual PM Service	\$143 + TAX
Bacterial analysis	\$45 + TAX
Other water tests	(call for pricing)
Repair and Replacement Services	

Premium Plan

The **Premium Plan** is designed for customers looking for additional levels of coverage. We are pleased to offer our Premium Plan. This plan includes all the features of our Basic Plan, plus the added benefits of:

- After hours service calls 4:30 pm - 12:00 am
- Substantial discounts for equipment not covered by the plan. For the first year, you will receive a **5% discount** off our list pricing for parts and labor. For each successive year in the plan, the discount rate will increase by **1%** up to a maximum of a **10% discount or \$1000**, whichever is less. The credits earned through the incentive plan can be applied towards replacement of existing water system components or new treatment purchases from Hungerfords Pump Service.
- In addition to the parts covered under the **Basic Plan**, the following items will be repaired or replaced at no additional cost to you:
 - Well cap
 - Well seal (if exposed)
 - Vent line (if exposed)
 - Standard sediment cartridge filter (1/yr)
 - Cartridge filter bypass valve

Price List

Basic Plan	\$275 + TAX
Premium Plan	\$357 + TAX

Yes, I want to become "Well Protected". Please enroll me in the **BASIC / PREMIUM** (please circle one) SERVICE CONTRACT. I understand that my coverage, for one year, will begin upon Hungerfords Pump Services receiving my enclosed payment of \$291.50 (Basic) or \$378.42 (Premium). For more details about the SERVICE CONTRACT or for service at any time, please call our Service Department 1-800-441-9287 or any of our local numbers listed below.

Name: _____ Address: _____ Town: _____

Phone: _____ Date: _____ Credit Card: _____ Exp. Date: _____

Email: _____

Hungerfords Pump Service

P.O. Box 748, North Haven, CT 06473

Madison: 203-245-4780 • Fairfield: 203-259-1357

Middletown: 860-347-8782 • North Haven: 203-248-5541

www.HungerfordsPumpService.com

